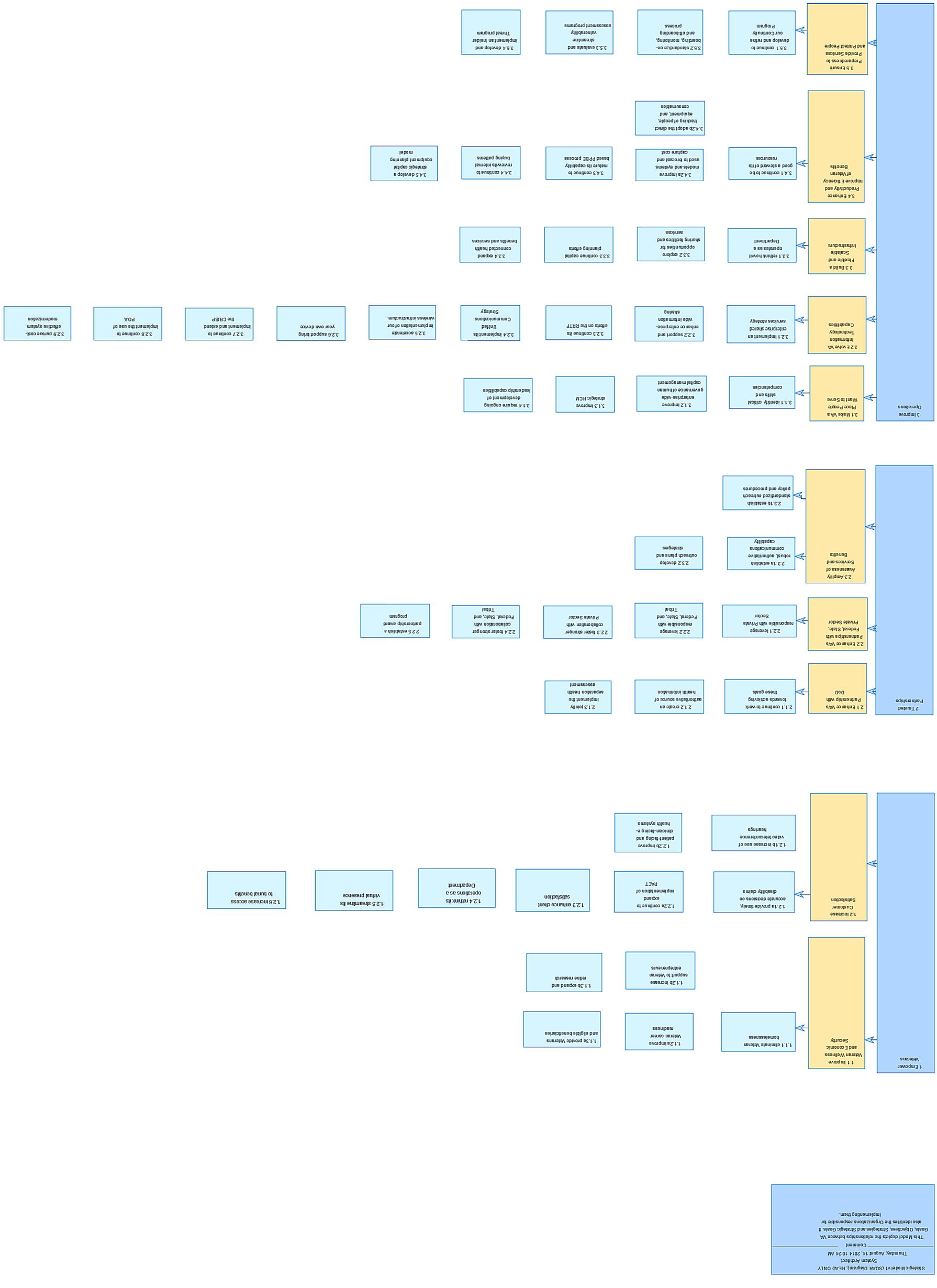
StrategicModelv1(SOAR Diagram), READ ONLY
System Architect
Thursday, August 14, 2014 10:24 AM
Comment
This Model depicts the relationships between VAs Goals, Objectives, Strategies and Strategic Goals. It also identifies the Organizations responsible for implementing them.
1 Empower Veterans
1.1 Improve Veteran Wellness and Economic Security
1.1.1 eliminate Veteran homelessness
1.1.2a improve Veteran career readiness
1.1.3a provide Veterans and eligible beneficiaries
1.1.2b increase support to Veteran entrepreneurs
1.1.3b expand and refine research
1.2 Increase Customer Satisfaction
1.2.1a provide timely, accurate decisions on disability claims
1.2.2a continue to expand implementation of PACT
1.2.3 enhance client satisfaction
1.2.4 rethink its operations as a Department
1.2.5 streamline its virtual presence
1.2.6 increase access to burial benefits
1.2.1b increase use of video teleconference hearings
1.2.2b improve patient-facing and clinician-facing e-health systems
2 Trusted Partnerships
2.1 Enhance VAs Partnership with DoD
2.1.1 continue to work towards achieving these goals
2.1.2 create an authoritative source of health information
2.1.3 jointly implement the separation health assessment
2.2 Enhance VAs Partnerships with Federal, State, Private Sector
2.2.1 leverage responsible with Private Sector
2.2.2 leverage responsible with Federal, State, and Tribal
2.2.3 foster stronger collaboration with Private Sector
2.2.4 foster stronger collaboration with Federal, State, and Tribal
2.2.5 establish a partnership award program
2.3 Amplify Awareness of Services and Benefits
2.3.1a establish robust, authoritative communications capability
2.3.2 develop outreach plans and strategies
2.3.1b establish standardized outreach policy and procedures
3 Improve Operations
3.1 Make VA a Place People Want to Serve
3.1.1 identify critical skills and competencies
3.1.2 improve enterprise-wide governance of human capital management
3.1.3 improve strategic HCM
3.1.4 require ongoing development of leadership capabilities
3.2 Enhance VA information Technology Capabilities
3.2.1 implement an enterprise-wide information services strategy
3.2.2 support and enhance enterprise-wide information sharing
3.2.3 continue its efforts on the RRTF
3.2.4 implement its Unified Communications Strategy
3.2.5 accelerate implementation of our wireless infrastructure.
3.2.6 support bring your own device
3.2.7 continue to implement and extend the CRSP
3.2.8 continue to implement the use of POA
3.2.9 pursue cost-effective system modernization
3.3 Build a Flexible and Scalable Infrastructure
3.3.1 rethink how it operates as a Department
3.3.2 explore opportunities for sharing facilities and services
3.3.3 continue capital planning efforts
3.3.4 expand connected health benefits and services
3.4 Enhance Productivity and Improve Efficiency of Veteran Benefits
3.4.1 continue to be good a steward of its resources
3.4.2a improve models and systems used to forecast and capture cost
3.4.3 continue to mature its capability based PPBE process
3.4.4 continue to review its internal buying patterns
3.4.5 develop a strategic capital equipment planning model
3.4.2b adopt the direct tracking of people, equipment, and consumables
3.5 Ensure Preparedness to Provide Services and Protect People
3.5.1 continue to develop and refine our Continuity Program
3.5.2 standardize on-boarding, monitoring, and off-boarding process
3.5.3 evaluate and streamline vulnerability assessment programs
3.5.4 develop and implement an Insider Threat program