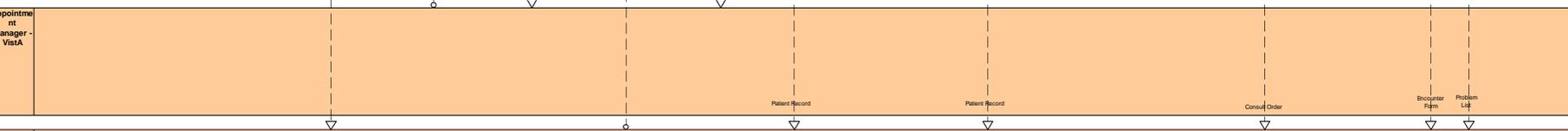
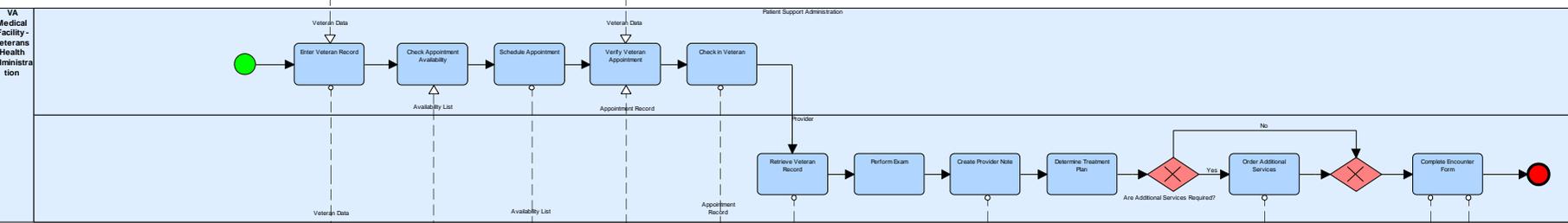
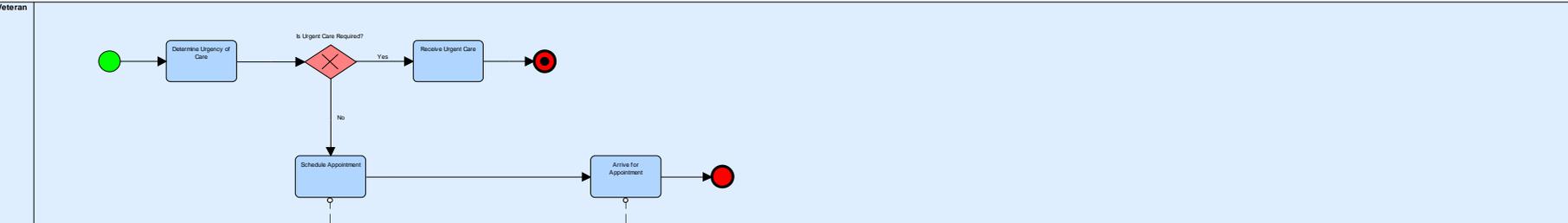


VA's Outpatient clinical benefit provides medical assistance to ensure the highest quality care for our nation's Veterans. This benefit makes it easy for Veterans to schedule appointments and receive medical attention at VA medical facilities. This assistance ensures that V veterans are able to fully utilize their healthcare benefits. This process model addresses an online visit to a VA facility that does not require the patient to be admitted (e.g., a doctor's appointment).



Legend

Start	Intermediate	End	Events
Catching		Throwing	
Plan			Unplanned events. Typically showing where the process starts or ends.
Message			Receiving and sending messages.
Timer			Cyclic timer events, points in time, time spans or intervals.
Conditional			Reacting to changed business conditions or integrating business rules.
Signal			Signaling across software processes. One signal thrown can be caught multiple times.
Link			Offpage connectors. Two corresponding link events equal a sequence flow.
Terminate			Triggering the immediate termination of a process.

Swimlanes

- Human, Role Type, or Organization Performed Functionality (Blue Fill)
- System Performed Functionality (Orange Fill)

Pool

- A Data Object represents information flowing through the process, such as business documents, emails or letters.
- A Directed Association indicates information flow. A data object can be read at the start of an activity or written upon completion.
- Sequence flow defines the execution order of activities. Note a sequence flow may not cross a pool boundary.
- Message flow depicts communication between organizational boundaries. Note a message flow may not be used within a pool boundary.

Gateways

- Data-Based Exclusive Gateway: When splitting, it routes the sequence flow to exactly one of the outgoing branches based on conditions. When merging, it waits one incoming branch to complete before triggering the outgoing flow.
- Parallel Gateway: When used to split the sequence flow, all outgoing branches are activated simultaneously. When merging parallel branches it waits for all incoming branches to complete before triggering the outgoing flow.
- Inclusive Gateway: When splitting, one or more branches are activated based on branching conditions. When merging, it waits all active incoming branches to complete.

Process Step

Sub Process