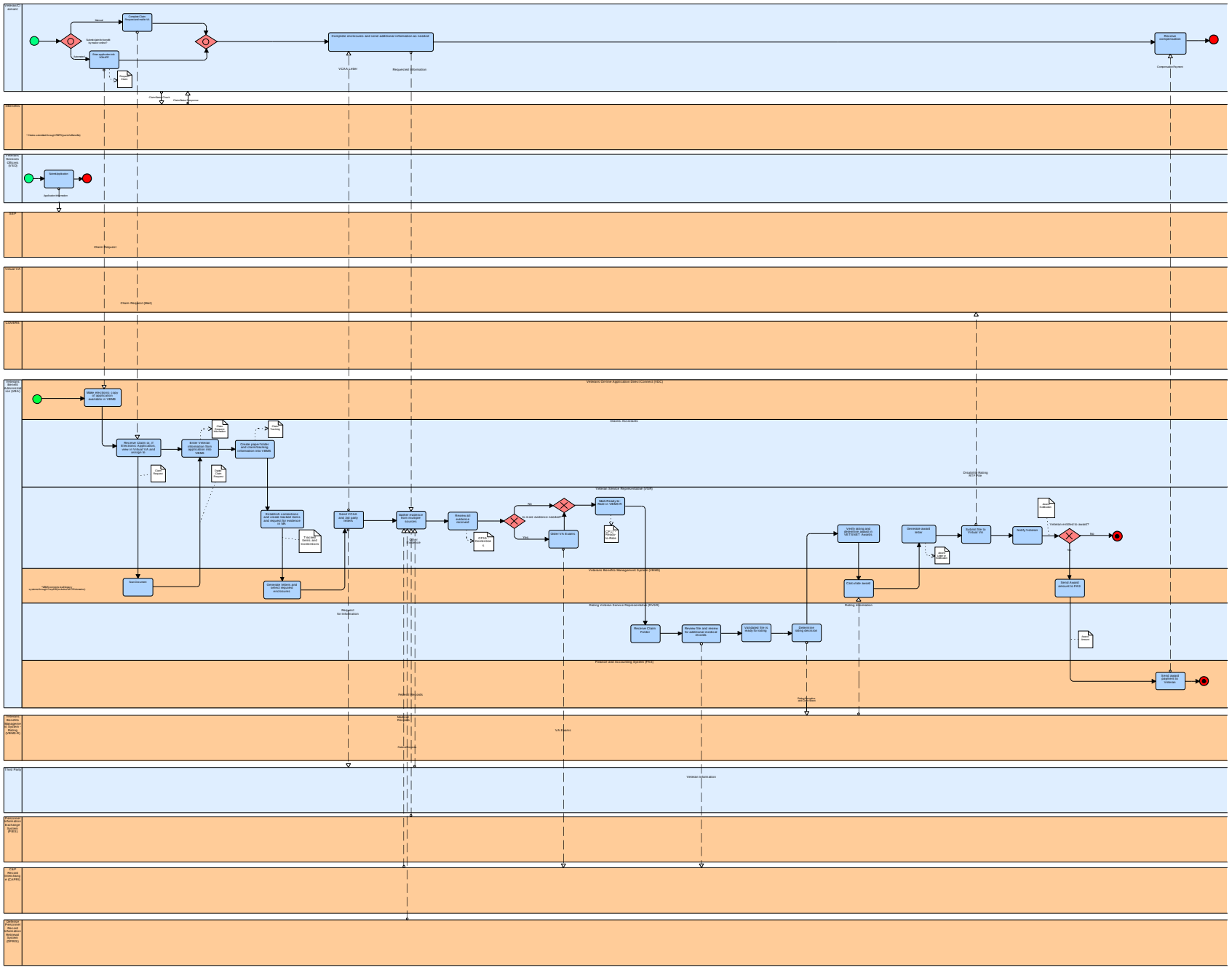
Home Office Immigration Services Process
Subprocess 1
Thursday, August 29, 2013 10:10 AM

The Compensation and Pension (C&P) Service provides a process for paying monetary benefits to veterans and other eligible beneficiaries. Veterans Benefits Administration (VBA) Compensation and Disability Pension which provides monthly payments and supplemental payments for veterans who are disabled as a result of military service, or to dependents of living veterans and survivors as well as manages a variety of special programs. This process models/manages new claims, or new beneficiaries, apply for and receive compensation benefits.



Legend

Start	Intermediate	End
Plan		
Manage		
Year		
Customer		
Spot		
Job		
Product		

Events

- Delayed event. Typically starting when the process starts or ends.
- Receiving and sending messages.
- Timer events, such as a clock, time cycle, or deadline.
- Reacting to changed business conditions or handling exceptions.
- Compensating an offered process. One activities can be caught multiple times.
- Off-page connectors. Two corresponding connectors represent a flow.
- Triggering the executing activities of a process.

Swimlanes

- Business Role Types or Organizations Performed Functionality (Blue Fill)
- System Performed Functionality (Orange Fill)

- A Data Object represents information flowing through a process such as business documents, email, or letters.
- A Sticky note associates indicates information flow. A data object or group can be associated with a sticky note to add clarification.
- Groups are used to show the relationship of activities. Value is assigned to flow only will create a new group.
- Messages flow depicts communication between organizations/departments. Note a message flow can only be used within Legal Boundary.

Gateways

- Data-Based Exclusive Gateway - When splitting, it routes the sequence flow to exactly one of the outgoing branches based on conditions. When merging, it merges incoming branch of consumes before triggering the outgoing flow.
- Event-Based Exclusive Gateway - Used to route sequence flow, all outgoing branches are activated simultaneously. When merging, waits for incoming branches to complete before triggering the outgoing flow.
- Parallel Gateway - Used to route sequence flow, non-exclusive and activated based on incoming conditions. When merging, it waits all active incoming branches to complete.

Process Map

Sub Process