2.13 - Provide Organizational Leadership and Administrative Support consists of the internal leadership oversight and incidental back-office functions that each office performs in addition to that organization’s primary mission.

2.14 - Provide Legal Guidance and Representation involves providing legal advice concerning, and defending the administration of, VA operations and programs. This includes determining whether current or proposed VA operations and programs are consistent with laws, regulations, court decisions, Administration policy, and VA policy. It also includes providing legal representation to defend challenges to VA’s administration of those programs.

2.15 - Conduct Service Continuity involves all activities relating to the process of assessing exposure to risk and determining appropriate countermeasures, including contingency planning, continuity of operations and service recovery.

2.16 - Manage Physical and Personnel Security involves the physical protection of an organization’s personnel, assets, and facilities (including security clearance management). Note: Activities related to securing data and information systems are addressed under the Information Systems Security Service.