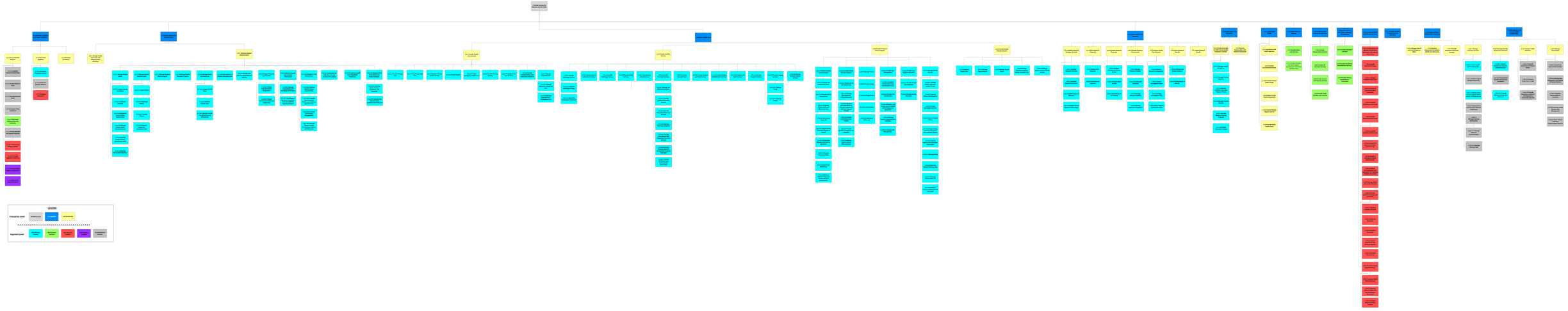
VA BRM (Business Reference Model)

Mission Area 1 – Provide Services for Veterans and the Public

Governance

The VA BRM model hierarchically depicts the comprehensive set of Mission Areas, Capabilities, Services and business functions performed across the Department.

Mission Area 1 – Provide Services for Veterans and the Public describes the mission and purpose of the Department of Veterans Affairs in terms of the services it provides both to and on behalf of the Veteran and the public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1.1 Compensate Veterans for Service-Connected Disability
1.2 Assist Veterans
1.3 Educate Veterans
1.4 Provide Housing Assistance
1.5 Provide Health Care
1.6 Provide Memorial Services
1.7 Provide Benefits Information
1.8 Provide Transition Assistance
1.9 Provide Support to Veteran Families
1.10 Provide Fiduciary Services
1.11 Provide Insurance Benefits
1.12 Provide Loan Guaranty Services
1.13 Provide Vocational Rehabilitation and Employment Services
1.14 Provide Burial Services
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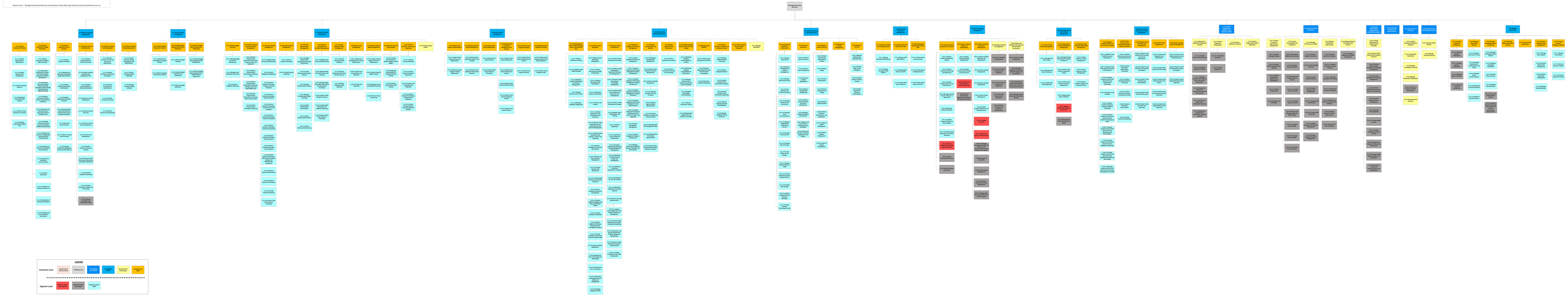
V4 BRM (Business Reference Model)

Mission Area 1 - Manage Government Resources

(Continued)

The V4 BRM model hierarchically depicts the comprehensive set of Mission Areas, Capabilities, Services (Day-Forward Needs) and Business Functions at Goals 1-4 and below that are owned and defined by the Administrations and Staff Offices.

Mission Area 1 - Manage Government Resources encompasses all Goals Office-type business functions performed across VA.