

Appeals is the method by which Veterans, or their beneficiaries, challenge benefit decisions. They are reviewed and resolved by the Board of Veterans' Appeals (BVA). Veterans initiate the appeals process if they are dissatisfied with the results of a benefits claim determined by a VA regional office, medical center, or other local VA office. Comprised of judges and attorneys, the BVA issues appeal decisions using information compiled by regional offices, input from Veterans, and the Board's experience in veteran law. This process model demonstrates the method by which Veterans, or their beneficiaries, challenge benefit claim decisions.

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