The Personal Identity Verification (PIV) program will enable the Department of Veterans Affairs to meet Homeland Security Presidential Directive -q 2HSPD-w-q0 requirements and standards. In August 2004, President George W. Bush issued HSPD-w-q which mandated new standards for secure and reliable personal identification for all federal employees and contractors. These standards are based on sound criteria for verifying an employee’s identity, strongly resistant to identity fraud, tampering, counterfeiting, and terrorist exploitation, and includes rapid electronic authentication. This process model illustrates the process for obtaining a PIV card and encoding it with the proper access.