The Fee Basis program is used to provide medical care to eligible Veterans outside of VA when VA facilities are not available. All VA medical centers can use this program when needed, depending on specific Veteran eligibility criteria, resulting in either "pre-authorized" or "unauthorized" Fee Basis claims. Unauthorized visits must be adjudicated during the payment process. This process model shows the method by which VA approves payment for medical services obtained outside of its network.

1. **Medical Provider**
   - Treat Veteran
   - Submit Bill

2. **Veterans Health Administration (VHA)**
   - Determine Submission Type
   - Yes
     - Verify Fields
     - No
       - Review Claim
       - Determine Eligibility
       - Is the Claim Authorized?
       - No
         - Medical Bill
         - Document Payment Information
         - Review Claim
         - Determine Eligibility
         - Release Payments
         - Yes
           - Process Bill

3. **Fee Basis Client**
   - Scan Bill
   - Verify Fields
   - Yes
     - Review Claim
     - Determine Eligibility
     - Process Bill
     - Release Payments
     - No
       - Medical Bill
       - Determine Submission Type
       - Yes
         - Verify Fields
         - No
           - Review Claim
           - Determine Eligibility
           - Is the Claim Authorized?
           - No
             - Medical Bill
             - Document Payment Information
             - Review Claim
             - Determine Eligibility
             - Release Payments
             - Yes
               - Process Bill

4. **Central Fee**
   - Batch Payments
   - Update Hash Fee
   - Route Payment
   - Push Payment
   - Issue Payment
   - Payment Information